

Kick-start your holiday plan today!



SUTRA®

Issue 19 October - December 2012

Quarterly Travel Newsletter

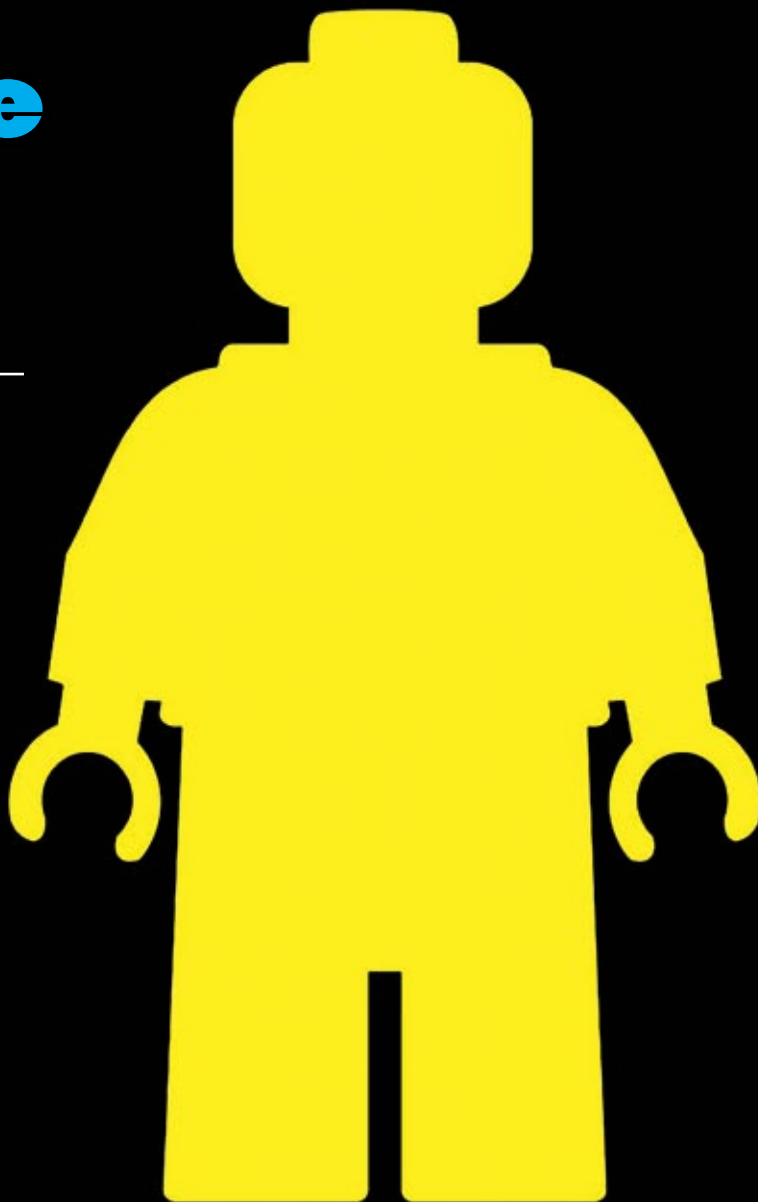
by Sri Sutra Travel Sdn Bhd

Amaze

Explore
The Egypt
Tresure

Great

Travel
Education
Course



ARE YOU **LEGO**
ENOUGH?

IMPRESSIVE SUTRA PORTAL

international highlights

ancient EGYPT

07

inside

Theme Park Holiday

03

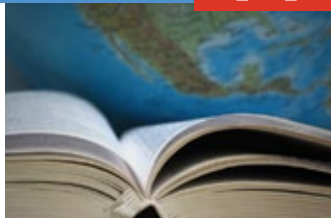
Next stop for Theme Park experience is Legoland in Johor. It is the most dynamic attraction in Malaysia yet to explore. This is the right time for our international and domestic travelers to bring their kids during school holiday with attractive offers by us. The package is compliant with Universal Studio Singapore. This is 2 in 1 experiences of Theme Park excitement.



Great Course

11

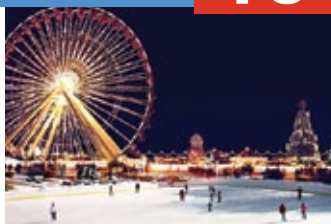
Certificate in Reservation & Ticketing is to help our fresh graduates and practitioners to enhance their skills in service industry. Computer Reservation System (CRS) is used for the reservations of a particular airline and interface with a Global Distribution System (GDS) which supports travel agencies and other distribution channels in making reservation for most major airlines in single system.



Winter in London

13

Winter in London is a wonderful time! From ice-skating to hot chocolate, you can indulge in some fantastic festive activities in the UK capital. And if the weather turns bad, London's indoor attractions are among the best in the world. The best way to beat the winter blues is to get outside and get the blood pumping. It's also a great way to burn up any surplus energy! London has hundreds of parks and outdoor spaces for you and the kids to explore.



SUTRA in News

15

Dream come true for Mrs Gan Kam Yew, won an all expenses paid holiday for two to Auckland, comprising return tickets to Auckland and sponsored package by Sri Sutra Travel. Present were Sri Sutra Travel GMD YBhg Dato' Syed Razif Syed Yasin, MAS VP Strategic Communication Nor Azlinda Ahmad and Tourism NZ Regional Manager Ms Mischa Mannix-Opie during the prize giving ceremony.



special highlights

FRESHLY REVAMPED



09

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Find us at [facebook.com/mysutra](https://www.facebook.com/mysutra)

Let us take you there...



Whether for Leisure or Business,
Sri Sutra Travel offers you the best in travel...

OUR PRODUCTS

- Over 100,000 Travel Products
(Accommodation & Transportation)
- Travel Insurance

OUR SERVICES

- Worldwide Ticketing Reservation
- Worldwide Hotels Reservation
- Worldwide Ground Transportation
- Airport Transfer
- Visa Application
- + **Many other Travel Products and Travel Related Services.**

Fully Licensed & Registered with

- Ministry of Tourism (KPL No: 1422)
- Ministry of Finance (No. KB 494/357-30701 JD2)
- Petroliaim Nasional Berhad (PETRONAS) (No. RVB/06 - 3134)
- Malaysia Franchise Association (MFA) (No. OFO-0608-04-TRV)
- Bumiputra Association of Tour and Travel Agent (BUMITRA) (No.083)
- Malaysian Association of Tour and Travel Agent (MATTA) (No.FT/M/0222)
- International Air Transport Association (IATA) (IATA Code : 2030339)



Tour, Travel
and many more...!

Sutra.my is an online hotel booking and travel website designed to bring the latest information and guides for booking flights, hotels and travel services worldwide.

Initially, this might seem like just another online travel website to add to thousands of currently existing travel websites out there - so finding a way to stand out was the most important aspect in the development of such a project. The use of new online technologies is one way to get ahead of the competition and to be in partnership with some of the biggest names in the travel industry is also an added bonus.

The new hotel and flight booking website aims to bring a wide range of services and will cater for large business groups, personal trips, family vacations and first time online travel bookers. It will also offer detailed and up-to-date hotel information and travel guides to the cities and countries that are

featured on the website. Visitors have to be given what they want in an instant, to easily navigate the system and to find exactly what they need without hassle. If the experience is a comfortable one, visitors will often share it with friends and come back to make bookings again in the future.

Visitors can find the destination country required and browse through the major hotel cities with the search engine, which all have detailed pages, hotel information, flight search and travel guides.

For more information on booking hotels, flight and car rentals, or to get a hotel featured on our website, please visit us at <http://www.sutra.my>.



LEGOLAND® Malaysia

Which child does not dream of becoming a knight, an explorer, a test driver or a pilot and entering into a fascinating world of adventure? At LEGOLAND® Malaysia, children can slip into the roles of their heroes and do things that normally only the grown-ups are allowed to do – like taking their first driving test, competing in a jousting tournament, jet skiing across the water at breakneck speed, or designing and programming LEGO® robots. It takes twelve hours just to ride on all the LEGOLAND attractions, watch all the shows and 4D films and take part in all the workshops – and that is just the actual ride and performance time. The LEGOLAND park has lots to offer for families with children between the ages of three and 13 looking for adventure – enough for several days of fun and action.

Opening at the end of 2012, LEGOLAND Malaysia will be the 1st LEGOLAND in Asia and 1st International park in Malaysia. The high level of quality and focus on service at LEGOLAND Malaysia guarantee parents a first-class park experience with all-round entertainment value. For children, a visit to LEGOLAND means the fulfilment of their dreams.

To meet with the demand on LEGOLAND package, SUTRA has designed attractive itinerary to our clientele to visit LEGOLAND. LEGOLAND® Malaysia is a family theme park designed for families with children ages 2 to 12 years old and contains more than 40 interactive rides, shows and attractions. The first LEGOLAND Park in Asia is strategically located at the heart of the Iskandar region with easy access from anywhere in Johor. The Iskandar Coastal Highway provides great accessibility for traveller and connects the centre of Johor to LEGOLAND Malaysia in just under 10 minutes. LEGOLAND® Malaysia is open most of the day in 2012 from 10 am until 6 pm. Longer opening hours apply on weekends, during school and public holidays. Attractions (except MINILAND) are closing one hour prior to park closing-time. Restaurant and shop hours may vary due to visitor appearance.

HOW TO GET THERE :

From the North-South Highway / Senai Airport

Take Tuas / Nusajaya / Pontian / Tanjung Pelepas EXIT 253 > Proceed to Nusajaya EXIT 312 > LEGOLAND® Malaysia signage will lead you to the destination!

From Johor Bahru / CIQ / Singapore via the Coastal Highway

From Danga Bay, proceed straight via the Coastal Highway > Proceed all the way to Nusajaya > LEGOLAND Malaysia will be seen before reaching Kota Iskandar

From Singapore via the Tuas Second Link- Proceed until you see the Nusajaya EXIT 312 > You will see LEGOLAND Malaysia signage GPS: 1° 28' 80" N 103° 35' 30" E.

Universal Studios Singapore

Planning for an event that is inspiring and memorable? You have come to the right place. Universal Studios Singapore, a one-of-a-kind movie theme park, will make your events spectacular. Every event can be customized to meet your needs, including unique menus, 'live' entertainment, as well as exhilarating attractions such as Shrek 4-D Adventure®, Revenge of the Mummy®, Monster Rock™ at Pantages Hollywood Theater™ and many more. Any event held in Universal Studios Singapore immediately transforms the ordinary and becomes an unforgettable and exciting experience.

Send your staff on a mission that takes them all the way from the streets of New York to the pyramids in Ancient Egypt! Held at the region's first world-class movie theme park, the Scavenger Hunt Team-Building Program at Universal Studios Singapore® creates a unique and dynamic team bonding experience unlike any other. Leave the office behind and scour the theme park as a team. Universal Studios Singapore - the only place where you can work and still have fun! "Let your imagination run wild and we'll make it happen! Organize your party or event in the seven outstanding movie-themed zones at Universal Studios Singapore and customise it with access to world-first rides and attractions such as TRANSFORMERS The Ride: The Ultimate 3D Battle and Madagascar: A Crate Adventure. You can also enjoy an amazing array of other action-packed shows including Shrek 4D Adventure and Water World™".

When we help plan your event, watch it transform from the ordinary into an unforgettable night of movie-themed excitement!

**2D1N
USS & LEGOLAND
FROM
RM 390**
per person

Booking valid date :
01 Aug to 31 Dec 2012
Travelling Date :
01 Nov - 31 Dec 2012

FASCINATING SABAH

Situated on the beautiful island of Borneo, Sabah is one of the thirteen states which Malaysia is made of. Sabah is the second largest state in Malaysia and shares the island of Borneo with Sarawak, Brunei, and Indonesian Kalimantan.

Sabah is richly blessed with nature diversity, unique cultures, fun adventure, beautiful beaches, and fantastic cuisines for the adventurous taste buds. We have it all, from the world's largest flower - the Rafflesia, one of the highest mountains in South East Asia - Mount Kinabalu, to one of the world's top dive sites - Sipadan Island.

Not only will you be amazed by the places to see and things to do here, you will also be treated with unique Sabahan hospitality. Explore the unique culture and tradition of Sabah and get ready to experience sweet memories to last a lifetime!



3D2N FASCINATING SABAH

Highlights:

1. Kinabalu City Tour & Cultural Night Show
2. Kinabalu National Park & Poring Hot Springs

from RM **990***
per person

4D3N FASCINATING SABAH

Highlights:

1. Kinabalu City Tour & Cultural Night Show
2. Kinabalu National Park & Poring Hot Springs
3. Two Islands Hoppin

from RM **1480***
per person

* min 2 to go. Ground package only. Terms & Conditions apply





DISCOVER YOUR 100% PURE NEW ZEALAND ROAD TRIP

Head to New Zealand for a fun-filled holiday experience. There'll be no shortage of activities for vacations regardless of age or fitness. Get behind the wheels for a leisurely drive and marvel at the breathtaking attractions along the way. Or you can sit back, relax and enjoy a guided tour showcasing awe-inspiring sights and awesome adventure.

Experience New Zealand now!

4D/4N Self-Drive Experience

- **ALL INCLUSIVE** 4 days vehicle rental pick up /drop off Auckland
- 4 nights **ACCOMMODATION** of your choice using Golden Chain BLUE Motel Pass in the North Island

from
RM 1,166*
twin-share

5D/4N Northern Delights

- All **SEAT-IN-COACH** transportation throughout your tour starting from arrival into Auckland
- **ACCOMMODATION** based Auckland : 2 nights and Roturua : 2 nights
- Entrance and tour of Waitomo Glowworm Caves
- Half day sightseeing of Roturua inclusive of entrance to Agrodome, Te Puia and Rainbow Springs

from
RM 1,966*
twin-share

Book NOW!

Call : 03-4026 6677
E-mail : tours@sutra.my

TERMS & CONDITIONS:

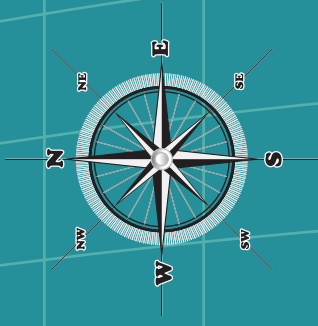
*Packages are WITHOUT AIRFARE and prices are valid for sale upto 30 NOV 12 and for travel upto 30 MAR 13. All prices & information are correct at the time of printing. Subject to changes without notice. Peak season surcharges will apply. Sutra's normal terms & conditions apply, please see website - www.sutra.my



100% PURE NEW ZEALAND

newzealand.com

The Awesome AUSTRALIA GETRIP EASY



3D2N
Darwin
from RM 1,037
per person

3D2N
Alice Springs
from RM 497
per person

3D2N
Brisbane
from RM 647
per person

4D3N
Gold Coast
from RM 783
per person

4D3N
Perth
from RM 1017
per person

4D3N
Adelaide
from RM 764
per person

4D3N
Sydney
from RM 871
per person

4D3N
Melbourne
from RM 777
per person

4D3N
Tasmania
from RM 709
per person

Visit www.sutra.my for more deals!



A close-up photograph of an ancient Egyptian stone sculpture of a face, likely a pharaoh, carved into a yellowish-tan rock. The sculpture features a prominent nose, a serene expression, and a large, ornate ear. A semi-transparent red rectangular box is overlaid on the lower-left portion of the face, containing the word 'ancient' in a white, bold, sans-serif font.

ancient

EGYPT



4D3N *3 nights Cairo*
CAIRO+ALEXANDRIA

FROM RM > 1,118
 (US\$344)
 per adult - twinshare



8D7N *5 nights Cairo - 1 night St Catherine*
THE WISDOM OF EGYPT

FROM RM > 2,193
 (US\$675)
 per adult - twinshare



8D7N *4 nights Nile cruise - 1 night sleeper train - 2 nights Cairo*
WONDERS OF EGYPT

FROM RM > 2,766
 (US\$850)
 per adult - twinshare



8D7N *2 nights Cairo - 2 nights sleeper train - 3 nights Nile cruise*
ESSENSTIAL EGYPT

FROM RM > 2,844
 (US\$875)
 per adult - twinshare



9D8N *3 nights Cairo - 2 nights sleeper train - 3 nights Nile cruise*
BEST OF EGYPT

FROM RM > 3,188
 (US\$981)
 per adult - twinshare



9D8N *2 nights Cairo - 1 nights sleeper train - 3 nights Nile cruise - 2 nights Hurghada*
GEMS OF EGYPT & RED SEA

FROM RM > 3,413
 (US\$1050)
 per adult - twinshare



8D7N *4 nights Cairo - 3 nights Nile cruise*
SPLENDOR OF EGYPT

FROM RM > 4,268
 (US\$1313)
 per adult - twinshare



10D9N *2 nights Cairo - 1 nights sleeper train - 3 nights Nile cruise - 2 nights Sharm El Sheikh - 1 night St. Catherine*
EGYPT'S TREASURES

FROM RM > 4,511
 (US\$1388)
 per adult - twinshare



Egypt offers you a rich cultural experience that spans thousands of years of history and the continuous practice of age old traditions. Walk into the vestibules of the ancients; explore Ancient Egyptian temples, tombs and other monuments. Get lost in time, visit museums that display thousands of ancient artefacts such as coins, ceramic art, busts of ancient emperors, mosaics, sarcophagi and mummies.

Get enchanted by Ancient Egyptian myths during a sound and light show at the Temple of Philae or Abu-Simbel. Walk along ancient bazaars to shop in a traditional atmosphere and haggle for deals. Smoke hookahs and drink tea in old cafes as you watch living history pass by as it has for centuries in Egypt. Immerse yourself in the spectacle that is Egypt.



FRESHLY REVAMPED \\sutra.my

Our Corporate Website or B2C Portal "Sutra.my" is one of the major gateways to our products & services. It is backed and supported by a powerful and robust travel engine which enables you to perform the bookings & reservations for the following:

- Flights
- Hotels
- Flight + Hotel
- Transfers

A flight deal from Sutra Online offers you the ultimate flexible holiday. If you want the freedom to choose every element of your holiday then a flights only deal is the perfect choice.

If you are looking for a flexible holiday in the best price and luxury, a hotel deal from Sutra Online will give you just that. You can create your ideal holiday, with every last detail perfect for you.

In addition to the above, the website also caters for the Tours functionality; you can learn more and do the bookings for various tours online. We offer following types of tours:

- Free & Easy
- Planned Tours
- Group Series

Free & Easy

We offer a wide range of Free & Easy packages covering the destinations worldwide. Our Free & Easy packages include:

- Choice of Transportation
- Choice of Accommodation
- Transfer (Terminal/Hotel/Terminal)

With our Free & Easy packages, there is no daily scheduled itinerary, so you are free to explore at your own pace and leverage what you want out of each day. The only planned itinerary is one that outlines what days and times you travel to your destination. You have the following choices of programs for your free & easy packages; you can opt for any program and enjoy your travel:

- Half Day Tour
- Full Day Tour
- Rent a Car
- Limousine Service

Planned Tour

We offer a wide range of Planned Tours covering the destinations worldwide. Our Planned Tours Include:

- Choice of Transportation
- Choice of Ground Arrangement

Our Planned Tours are designed by our travel experts to enable you to leverage the best out of your trip. Planned tours are usually a detailed, orderly plan of a journey that lists the places that will be seen including the related activities. It also takes into account airport pick-up and drop, hotel room bookings, breakfast and dinner with local sightseeing.

We design our tours based on a particular theme to match your taste and requirements. Some of the themes are Honeymoon, City Lifestyles, History & Culture and more.

Group Series

Our Group Series packages are custom designed to fit your needs. We can accommodate groups of friends, family, co-workers, members of a corporate or community organization or anyone looking for adventure and fun, we will tailor the tour for your specific needs such that you can leverage the most out of your travel.

Sutra.my Freshly Revamped

Sutra has always focused on improvising and enhancing the existing offerings and services on all the forefronts, we strive very hard to innovate and improve the spectrum of our services for providing improved experience to our customers. In the context we have recently released an improved version of our corporate (B2C) website. Some of the major upgrades it includes are:

- Improved website interface in terms of design and navigation
- Completely revamped Tours functionality
- Creation of a separate section for our "Other Travel Related Services"
- Revamping of "About Us" section
- Improvements in "Careers" & "Contact Us" sections

Improve Website Interface

In order to ease the experience of navigation on the website for visitors, we have introduced a new navigation menu in the header section of the website which is accessible consistently throughout the website to the visitors. "Our Offerings" section highlights our major products & services divided in the following clearly distinct areas:

- Travel
- Tours
- Other Services

Revamped Tours Functionality

The tour related pages of the website are now more users friendly and contain high resolution imagery. The overall navigation & searching experience has also been improved a lot. You now have the option to search the tours by Country, City and Travel Options. You can download the printable PDF containing the complete tour information and can also sign-up via the online booking form.

Other Travel Services

A new section has been dedicated for our other travel related services. Currently it includes the following services and we will continue to add more in future:

- Roaming Services
- Travel Insurance
- Visa Application
- Butler Services

Improvements in Other Sections

The about us section now features our memberships, airline partners, some of our major clients, merits & awards which Sutra has received over the last few years and major milestones. In addition to that Careers and Contact Us sections have also been improvised.

SUTRA TRAVEL 360 PORTAL



Sutra is proud to introduce you to our travel management solution Sutra Travel 360 Portal. Sutra Travel 360 enables you to control travel costs with policy-driven travel management while optimizing and improving overall travel workflow for your organization. You will attain immediate and ongoing savings, greater transparency, increased efficiency, higher flexibility and extensive reporting functionality. You can manage your entire trip lifecycle to ensure compliance with sustainable, cost-conscious solution – all while making it easier for employees to conduct travel – with our 360 Travel Management suite.

Following are some of the core features and advantages of adopting Sutra Travel 360 Portal for your organization:

- Link all phases of travel management into a single, streamlined process
- Improved visibility into travel costs via real-time reports with an ability to drill-down information to get detailed insight on airline bookings, hotel reservations or transfers
- Direct connectivity with all the major GDS & travel providers to ensure that you get the most optimized prices resulting in greater cost savings
- The solution is integrated with & backed by the major banks so you enjoy longer credit period, thus resulting in improved cash flow
- Ability to analyze and redefine your company's current travel policies
- The easy to use web based interface of the application is customizable and adaptable to your organization's brand identity and corporate design guidelines
- 24/7 availability of the system, accessible anywhere in the world
- Dedicated customer support backed by Sutra Call Center

The best element of the value proposition is that there is no investment involved or hidden expenses in implementing this solution; its free to setup and you can get up and running within a week. To learn more about the solution please visit our website sutraonline.my or contact us directly via the contact form on our website.

The Best Travel & Tourism Education





Certificate in

Reservation & Ticketing

Prospects of the Industry

Airline industry is vast and filled with competition within the country, as well as from international companies. The lifestyle standards of Malaysian have raised manifolds and also Malaysia being the land of heritage and culture; attracts a lot of foreigners around the year. Therefore airline industry requires the services of well educated and skilled employees. After successful completion of the ticketing course an aspirant can apply for jobs with various national and international airlines or can also work with various travel and ticketing companies.

Computer Reservation System (CRS) is used for the reservations of a particular airline and interfaces with a Global Distribution System (GDS) which supports travel agencies and other distribution channels in making reservation for most major airlines in a single system.

Functions of GDS:

- Inventory Management where it contains all flights with their available seats.
- Availability Display and Reservation (PNR) where it contains all offered flights for a particular city-pair with their available seats in the different booking classes.
- Fare Quote and Ticketing

Benefits:

- The Air ticketing course gives training in the areas of booking and reserving tickets for schedule airline flights. The aspirant learns the tactics of guiding and helping the customers in planning the route and other necessary arrangements for the itinerary.
- With the unprecedented growth in the service industry, interest in the professional courses has increased among students. Air ticketing course are no exception. Airline ticketing professionals cater to the needs of the increasingly mobile population of the globe.
- Applicants for reservations and transportation ticketing agent jobs are likely to encounter considerable competition, because the supply of qualified applicants will exceed the expected number of job openings.
- The jobs provide excellent travel benefits, and many people view airlines and other travel related jobs as glamorous.

Outcome Of The Course:

- Analyse GDS displays relevant to mileage system pricing
- Identify and price different journey types
- Read, interpret and apply fare rules
- Check minimum fare rules in pricing itineraries
- Use GDS to issue tickets for manually-priced reservations

Partner

- Amadeus

Method of Payment:

- Initial payment upon registration: RM200
- Second payment: Upon start of class of RM400
- Last payment: Balanced 2nd week of training of RM200

Intake Session:

- January
- March
- May
- July
- September
- November

Entry requirements:

Fresh graduates; or SPM; or 1 year working experience in related industry.

Course Outline:

- Basic Fares and Ticketing (34 topics)
- SUTRA's Ticketing/Selling Platform (38 topics)
- Customer Service and Communication (4 topics)

Tuition Fees:

RM800 per person inclusive of notes, computer reservation training, trainers and certificates.

Duration

3 weeks

Participants should be attending:

- Airline fares desk agents
- Travel agents
- Airline ticket agents
- Call center agents
- Students or Graduates

7 Days

WINTER IN LONDON

Welcome to one of the most exciting cities in the world! As any Londoner will tell you, the city comes into its own during what is traditionally called the off-season – autumn, winter and spring. Fewer tourists means more space and time to enjoy the historic sights, galleries and museums that this magnificent capital city has to offer. The best theatre tickets are more readily available plus you'll have the opportunity to grab some excellent bargains in the January sales. Trafalgar offers very special prices, making a trip to London essential during the off-season. See some of London's biggest sights during your included half day sightseeing tour with an expert Local Guide – Big Ben, the Houses of Parliament, Westminster Abbey and Buckingham Palace. Your tour ends in Central London, leaving you free to explore on your own. Consider visiting the British Museum. Or discover the City of London's business district and the Tower of London. Visit Madame Tussauds or browse through the National Gallery in Trafalgar Square.

Don't miss the Changing of the Guard at Buckingham Palace. Take a River Thames cruise to Greenwich, home of the Royal Maritime Museum and the Cutty Sark. Shopping is world-class in London. Major department stores line Oxford Street and Regent Street. A host of designer brands adorn Bond Street and the Burlington Arcade. Antiques and curiosities are at Camden Market, Portobello Road and Chelsea's fashionable Kings Road. Don't forget to stop off at Harrods and the boutiques of Knightsbridge. Make the most of your stay with a choice of optional excursions available to you. From Windsor Castle to Oxford's ornate colleges and the place of Shakespeare's birth, Stratford-upon-Avon, any number of excursions can be arranged for you.

Trafalgar's Winter in London also includes tickets for the Original London Sightseeing Hop-on Hop-off tour plus the added bonus of three days' included free travel on the city's central bus and underground network.
Hotel: Ibis Earls Court

from **RM 2297**
twin share/pp
(US\$725)



Sightseeing Highlights

London

- Half day sightseeing includes Buckingham Palace, the Houses of Parliament, Westminster Abbey and Big Ben.



Dining Highlights

- Buffet breakfast daily



Travel Highlights

- Selected hotel accommodation, which includes twin-bedded rooms with private facilities.
- All hotel service charges and tips, baggage handling fees and local taxes included.
- Services of Trafalgar's London Reception Centre.
- A qualified Local Guide in London.
- FREE travel on Central London's buses and Underground (subway) trains zones 1 and 2 for three days.
- Tickets for a one day Original London hop-on hop-off sightseeing tour.
- A stylish wallet and travel documents.
- London Airport Shuttle is available. Conditions apply.

WHAT'S EXCLUDED

- Air Ticket
- Airport Taxes
- Travel Insurance
- Peak season surcharge
- Tipping
- Item not mention in the itinerary

+ fly now with



Vietnam Airlines



Selling Period : 10 Oct- 31 Dec 2012
Traveling period : 1 Nov- 31 Dec 2012

from **RM**

299*

return exclude taxes & services fee

* terms & conditions apply

I love Travel!

Christmas Spectacular

		From
7 Days	An English Christmas	Rm3,723
8 Days	Christmas In Paris Superior	Rm3,400
8 Days	Christmas Markets Of Austria Germany And Switzerland	Rm4,806
8 Days	Christmas In Paris	Rm2,851

City Breaks : England, France and Italy

7 Days	Winter In London	Rm2,297
10 Days	London, Paris & Rome	Rm6,257

Italy Breakaway

10 Days	Italian Discovery	Rm6,328
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Britain and Ireland

6 Days	Real Britain	Rm3,518
7 Days	Irish Highlights	Rm3,874

Central & Eastern Europe

10 Days	Imperial Europe	Rm5,346
10 Days	Prague, Vienna And Budapest	Rm5,165

Spain, Portugal, Morocco & France

		From
9 Days	Best Of Morocco	Rm4,500
9 Days	Highlights Of France and Barcelona	Rm6,163
9 Days	Spanish Wonder	Rm5,161
9 Days	Spanish Wonder Family	Rm5,334
9 Days	Wonderful France	Rm6,432
13 Days	Highlight Of Spain & Portugal	Rm6,207
16 Days	Spain, Morocco & Portugal	Rm7,870

Eastern Mediterranean

5 Days	Jordan Experience	Rm3,716
8 Days	Best Of Greece	Rm4,343
9 Days	Best Of Egypt	Rm6,239
9 Days	Egyptian Voyager	Rm6,360
12 Days	Wonders Of Ancient Egypt	Rm7,288
14 Days	Best Of Turkey	Rm4,691

Europe Discoveries

7 Days	European Highlights	Rm6,505
8 Days	European Dream	Rm5,167
8 Days	European Highlights With Eurostar	Rm2,851
8 Days	European Traveller	Rm5,160
12 Days	European Whirl	Rm10,020
13 Days	European Whirl With Eurostar	Rm11,333

Book NOW!

Call : 03-4026 6677
E-mail : tours@sutra.my



Dream





come true!

as on *New Straits Times*
27th September 2012

An IT coordinator's dream to set foot in New Zealand finally came true when she was picked the grand prize winner of Life & Time's Dream Holiday To New Zealand Contest. She beat more than 1,000 other participants.

Gan Kam Yew, 57, won an all-expense paid holiday for two to Auckland, comprising return air tickets to Auckland courtesy of Malaysia Airlines, a five-day holiday packages sponsored by Sri Sutra Travel, Auckland International Airport and Tourism New Zealand.

It includes four nights accommodation in North Island, four days self-drive auto vehicle rental, Maori show and harbor cruise.

An elated Fan said she was just trying her luck and didn't think she would win.

"I have always wanted to holiday in New Zealand because of its beautiful scenery and weather. Now my dream has come true thanks to the New Straits Times and all the sponsors," she said.

"Many participants sent in multiple entries of up to 20 per person. This indicates a strong desire to win

the trip to New Zealand, a country endowed with natural beauty," said New Straits Times managing editor Datuk Nuraina Samad at the prize giving ceremony held at Balai Berita in Kuala Lumpur recently.

Present were Sri Sutra Travel chief executive officer Datuk Syed Mohd Razif Al Yahya, Malaysia Airline vice president of strategic communications NorZalinda Ahmad and Tourism New Zealand regional manager for South and South East Asia Mischa Mannix-Opie.

The contest ran for five weeks from July 5 to Aug 2 in the Travel section of Life & Times, the life style pull-out of the newspaper published every Thursday.

Participants were required to submit five weekly entries and write a short essay on the topic : My 100 per cent Pure New Zealand Dream Holiday.

Ten consolation winners received an exclusive New Zealand T-shirt worth RM76 each. Winners were picked based on all-correct answers to the weekly questions on New Zealand and the most creatively written essay.

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INBOX

First letter

Dear Ms. Shoba,

I just want to thank to Sutra who made the trip to Queensland, Australia. I could have never imagined a trip so wonderful. The detailed planning made everything come off perfect and the trip even more memorable was everyone who was there and the effort from everyone to make every day fun and full.

My wife and I enjoyed it so much that we're already contemplating a return trip on our own.

Thank you again for making our trip to Queensland a memorable one and I hope in the future Sutra will make such wonderful trip.

Regards
Wan Ahmad

Second letter

Dear Mr. Fairuz,

I would like to add my thanks to the list, my family will forever be grateful to Sutra for the excellent arrangement trip at Bandung. There are a lot of tourist attractions there, we had a great activity that was arranged by Sutra. We enjoyed the nature of Ciwidey's view, and in Ciwidey we had a warm water bathing also shopping at Cibaduyut.

Bandung also offers a lot of local attractions like Jaipongan dance and Suling Bamboo. The traditional hilly landscape view, also with a lot of new buildings create a dramatically streetscape. I just can't stand with the crowded traffic in the street there.

I hope one day Sutra will provide many of vacation in around of word.

Thanks
Norul Azera

Third letter

Dear Madam Rosidah,

I have to write and thank you for the absolutely, best customer service in your company. As my opinion, in this day and age good customer service is often difficult to find, but in Sutra I feel Sutra one of most excellent customer service.

For example, Sutra staff guide me by smooth spoken, where they give me a suitable suggestion for my holiday trip with my family and give a special offer to me.

Thank you for your excellent customer service. I really appreciate all of your assistance and your promptness.

Regards
Maria Clara

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